

Loud Washer Spin Cycle Diagnostic Guide

Capital Appliance Repair Winnipeg - Homeowner Guide 2026

Step 1: Read the sound

1 Thumping on and off

Unbalanced load or a machine that is not level. Safe to fix yourself.

2 Steady grinding or rumbling

Worn drum bearings. Gets louder over weeks. Technician job.

3 Squeal, rattle, or knocking

Belt or bearing, a trapped object, or a failed shock absorber.

Step 2: Safe homeowner checks

1 Unplug first

Always disconnect power before reaching into the drum or filter.

2 Level the machine

Adjust the feet until it does not rock, front to back and side to side.

3 Check shipping bolts

On front-loaders, confirm transit bolts were removed after delivery or a move.

4 Balance the load and clear debris

Split heavy loads and check the pump filter for coins or wire.

Call a technician if

1 It grinds, knocks, or leaks at spin

Worn bearings or a broken shock can damage the tub and motor.

2 A clean, level test spin is still loud

The cause is internal and needs the machine opened.

3 The washer walks across the floor

Stop using it and book service before the next load.

Questions? Visit capitalappliancerepairwinnipeg.ca to get in touch.